

FPCA Football Club – Spond Communication Policy

1. Purpose

This policy sets out how FPCA FC uses Spond as the official communication platform for the club. It ensures that all messages remain respectful, appropriate, and helpful to the smooth running of the club.

2. Why We Use Spond

- Spond is the club's official communication tool for all teams, fixtures, training, and announcements.
- It is club-controlled, unlike WhatsApp or other private messaging apps, meaning coaches and the committee can monitor and manage communications more effectively.
- Using one platform keeps everything consistent, organised, and accessible.

3. Expectations of Behaviour on Spond

- All members must communicate in a respectful and positive manner.
- Swearing, abusive language, or negative arguments in comments or chat threads will not be tolerated.
- Football can be passionate, but disagreements should be raised privately with the coach or the club, not argued out in group chats.
- Messages should remain relevant to club matters (training, fixtures, availability, club announcements).

4. Escalating Concerns

- If a parent, carer, or player has a concern, they should contact:
- Their team coach/manager in the first instance
- If further support is needed, the Club Welfare Officer or Committee
- Spond is not to be used for airing complaints, disputes, or negative discussions.

5. Consequences for Misuse

- Anyone found repeatedly using inappropriate language or engaging in arguments on Spond may have their commenting rights restricted.
- Serious breaches may be escalated to the Club Welfare Officer and could result in disciplinary action.

6. Commitment

By using Spond, all members agree to:

- Keep communication positive and respectful
- Use the platform only for club-related purposes
- Support the club in making Spond a safe, helpful and professional environment for all families